

Epiroc RDT Warranty Statement

1. Your Epiroc Rock Drilling Tools product (“Product”) is covered by this Warranty issued by Epiroc Australia Pty Ltd (“Epiroc”).
2. Under the terms of this Warranty Epiroc shall remedy any defect or non-conformity in your Product caused by defects in materials and workmanship. The Warranty covers defects that appear within the warranty period. The Warranty period is 3 (three) months from the date of delivery.
3. The Warranty is valid only if a defect in your Product appears under the conditions of operation provided for in any documentation supplied to you by Epiroc and under proper use (including care, storage and handling) of the Product which includes that it is used for the purpose for which it is designed and that it should be commissioned, operated and maintained in accordance with the original manufacturer’s instruction and/or service manual when applicable.
4. If the warranty claim is accepted by Epiroc it shall, at its sole discretion, repair or replace such defective parts/components free of charge. Any replacement or repair shall be made using Genuine Epiroc parts. The Warranty also covers transportation of the defect product (to Epiroc and the return to you) with normal freight mode as agreed between us in advance in writing on a case by case basis and reasonable costs for inspection and labor.
5. If you want to make a claim within the terms of the Warranty, your Epiroc supplier must be notified in writing via fax, letter or email within 10 (ten) business days from the date the defect appears. You are to give Epiroc staff every facility for inspecting and remedying the claimed defect or fault. You are to give the defect or faulty product for inspection if such is required by Epiroc staff. Failure to provide requested information and/ or samples of products with suspected defect(s) may result in delay or cancellation of the warranty claim.
6. For the avoidance of doubt, nothing in this Warranty implies or guarantees that any Product will achieve any certain level of performance or drilling results.
7. Epiroc’s liability, under the terms of this Warranty, does not extend to personal injury, damage to property, loss of profit, or any consequential damage or indirect loss whatsoever.

Epiroc Australia Pty Ltd