COP CARE – Surface drilling

The key to higher uptime



Keeping productivity up and costs down

Look beyond the horizon of costly downtime and unscheduled repair. COP CARE is a full service package for rock drills that guarantees top performance and more drillmeters per day – helping you to maximize your uptime and achieve competitive excellence in the field.



Access to machine data through Certiq

Inspections and preventive maintenance

Extended warranty

Main benefits

Lower cost of ownership

Increased productivity

Improved machine reliability



Preventive maintenance is performed according to factory guidelines and includes preventive maintenance kits. Regular visits lower the risk of unexpected breakdowns.



We offer a generous extended warranty that covers components, excluding wear parts and lubricants. This warranty protects you against the risk of unplanned costs.



The inspection protocol ensures that your equipment is properly inspected and serviced, and that everything is documented and checked.



Keeping productivity up and costs in check is a task not without its challenges. But for small and medium-sized quarries and contractors, a helping hand from skilled maintenance professionals makes a world of difference.

The Epiroc COP CARE agreement takes a proactive approach towards rock drill maintenance. It enables you to plan with foresight and minimize risks. Beyond this, your drilling performance will go from good to outstanding in a few easy steps.

Scheduled service

Preventive maintenance is an essential element of modern rock excavation and drilling. It enables drillers to meet tough production targets and is a prerequisite for automation. COP CARE ensures that your rock drill operates at its maximum potential at all times and takes all service parameters into consideration. Our qualified service technicians use original Epiroc parts with matching lubricants. Service intervals are typically scheduled at 400 or 600 impact hours depending on the rock drill type. You will also have the optional benefit to include a bridge unit rock drill while your rock drill is being overhauled enabling you to continue drilling seamlessly with top results.

Optimized rig performance

Much like a camera lens that needs to be maintained and adjusted for perfect focus, your Epiroc rock drill needs to be accurately adjusted to the rig that powers it to ensure top level performance. This will also reduce costly wear and tear on the hammer and all other components. With know-how that can only come from years of training and experience, our technicians will check and optimize all drill rig parameters. We know that the results will speak for themselves, putting more money in your pocket at the end of the day.

Overhaul protocols

Well-maintained equipment always performs better. Our preventive maintenance program ensures that your quality rock drill receives the care it deserves at crucial intervals. Moreover, with professional on-site advice from our service technicians, COP CARE is your key to optimum performance and high availability throughout the operational life of the product.

And don't forget, your overhaul protocols form a documented service record that improves your equipment's resale value.

Extended warranty

Life as a driller can be unexpected, but it's a lot more predictable with the extended warranty included in your COP CARE agreement. We go the distance and offer complete coverage for 4 years, 5 000 engine hours or 3 000 impact hours, whichever comes first. Costs are based on actual rock drill use spread over the entire contract period. This means that you are only invoiced the same low sum each month – again making it easier to plan ahead.

Certiq telematics solution

Tremendous value is also added by our remote satellite supervision system, giving real-time information on the equipment's performance. This data is transmitted both to you and Epiroc on a daily basis, so that service can be scheduled when it suits you best. By keeping a close eye on engine hours, percussion hours, rig position and meters drilled, parts can be ordered in good time. The data also gives you a reliable tool for pricing and project-planning calculations.

Carefree drilling

Sign up today for longer service life and more drillmeters! Choose between COP CARE and COP CARE E with extended discounts on drill housing components.

For more information visit: epiroc.com

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United in performance. Inspired by innovation.

Performance unites us, innovation inspires us, and commitment drives us to keep moving forward. Count on Epiroc to deliver the solutions you need to succeed today and the technology to lead tomorrow.

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