



# COMPONENT CARE

An efficient plan for your components





# Component management for peak productivity

The major components on your machine are crucial for the success of your operation. How you manage them also have a great impact on your machine running cost. The COMPONENT CARE agreement is a fixed rate planned program to manage your components throughout their replacement/rebuild cycles. It includes swing unit, component scans and extended warranty to secure an efficient, seamless productivity at all times.



## + Main benefits

Reliable component performance

Reduced predictable fixed cost

Predictive maintenance

Circular agreement



The maintenance plan is set based on factory design information, local environmental factors and annual utilization. The predictive program will support solid performance and productivity of your machine.



The extended warranty is covering the life of the components and is automatically adjusted with the rate that only is charged for achieved hours.



The agreement includes a circular supplier commitment with Epiroc taking responsibility to recycle all used and scrapped parts and components within the agreement.



In the world of mining and construction, the use of modern equipment is essential for meeting the production targets of today. Equally as essential for long-term success, is a proactive maintenance and replacement/rebuild plan combined with proactive maintenance, not least when it comes to your major components.

The COMPONENT CARE agreement keeps you covered with a professional component management program and helps keep productivity levels up and costs down. It gives your components the quality and care they deserve. With only a few efficient steps, COMPONENT CARE will enable you to achieve increased productivity, day in and day out.

### **Predictive maintenance**

The mining and construction environment is demanding and unforgiving, but with a predictive replacement program for your selected components supplied and rebuilt by qualified Epiroc technicians, you will maximize your potential. The set-up and planned replacement program of the components is agreed between the parties prior to the commencement of the agreement.

There are options if the removal and installation should be performed by Epiroc. All parts used for rebuilds will be genuine OEM approved. Furthermore the rebuild is completed according to standard operating procedures to secure top quality of the components throughout the life.

The initial component is new and will be used as a swing unit to secure the shortest possible production stop when the component is due for replacement. The removed component is rebuilt after removal and will service as safety stock until it is time for the second replacement. This bridge unit component enables your machine to seamlessly achieve top results.

### **Epiroc component scan**

Whether at the tunnel face or in the mining drift achieving top performance with your equipment often depends on good control of machine status and major components are a major part of this. The COMPONENT CARE agreement includes an audit of the components, using a component scan. The component scan is a digital audit with our RigScan application for the selected component. The audit is tailored according to machine design and options for the individual machine serial number. A professional digital report is generated after each completed audit, giving recommendations of maintenance compliance and required component treatment.

The scan will be performed by one of our skilled technicians to support optimum service life and the best possible equipment productivity. It is safe to say that the results will speak for themselves, putting higher productivity and money in your pocket at the end of the day.

### **Reduced component cost at a fixed rate**

Making a maintenance budget can be a challenge when it comes to mining operations. The cost for the major components can easily exceed the budget faster than planned. Therefore, the COMPONENT CARE agreement is setup with a selection of payment options:

- **Cost per operating hour** — A fixed fee per operating hour and you will only pay for achieved hours,
- **Fixed price at each rebuild** — Each component is invoiced at a fixed fee after each rebuild,
- **Maximum repair cost** — The actual repair cost with a capped maximum for each rebuild.

All options simplifying and securing that the maintenance budget ends up according to the plan.

We have also, to make this even more attractive, reduced the price of the component with up to 30% versus list price. The initial new component is included at a reduced price in line with the price of the rebuild components. There is also the additional comfort that any component that during the agreement cannot be rebuilt will be replaced with a new component, still at the same price. So no reason to worry about the budget with the COMPONENT CARE agreement.

#### **Extended warranty\***

The parts running cost for a machine is built on item life and price. The major components are of course the most critical as they are the most expensive. The COMPONENT CARE agreement offers extended warranty of the components included in the program, replacing a component not fit for rebuild with a new and also guaranteeing the component life cost.

The agreement will only be charged for achieved hours and will make sure that you can focus on other important tasks in your operation.

*\* Extended warranty is only available for the rate per hour setup*

#### **COMPONENT CARE timing and duration**

The COMPONENT CARE agreement can be started when you buy new machines or during any point of the machine's life. The agreement can also be set to up to 5 years duration based on conditions, customer and operation requirements. The maintenance interval and/component life is adjusted according to item OEM information and operation profile.

An upfront fee will be agreed and charged if the time from agreement commencement to first item/component is shorter than the component life. Agreement start and duration with a flexible setup to suit every situation supporting your operation.

#### **Carefree operation**

Sign up today for better productivity, reliability and planning of your components! The COMPONENT CARE agreement is available to order at any time, both for new and used machines.

For more information and order visit: [epiroc.com](https://epiroc.com)

## **United in performance. Inspired by innovation.**

Performance unites us, innovation inspires us, and commitment drives us to keep moving forward. Count on Epiroc to deliver the solutions you need to succeed today and the technology to lead tomorrow.  
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